

# Accessibility Service Plan

## **Commitment Statement:**

Morton's The Steakhouse is committed to meeting the accessibility needs of our employees and guests with disabilities. Our vision for accessibility is that people with disabilities, visible or invisible, are given the same opportunities as others to obtain and benefit from services offered by Morton's. We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under Ontario's accessibility laws.

## **Information and Communication**

We are committed to making information and communications accessible to people with disabilities. Upon request, we will provide public information in a suitable format as requested.

## **Assistive Devices**

We welcome the use of assistive devices by guests with disabilities to gain access to our goods and services.

## **Support Person and Service Animals**

Guests with disabilities are welcome to be accompanied by a support person or service animal during their visit (unless otherwise excluded by law). At no time will we prevent a support person or service animal to be separated from the disabled guest.

## **Notice of Temporary Disruption**

In the event of a planned or unexpected disruption to services or facilities for guests with disabilities, we will notify guests promptly by public notice. The clearly posted notice will include information about the reason for disruption, anticipated length of time, and alternative facilities or services, if available. When possible, a note of the distribution can be viewed on our website.

## **Training**

Training is provided to all employees on the requirements of the accessibility standards referred to in the Human Rights Code and Ontario's accessibility law as it pertains to persons with disabilities. The training will outline how to welcome, serve, and help guests with disabilities.

## **Employment**

We will support applicants and the public with disabilities by providing accommodations during the recruiting and hiring process. In addition, we will develop an individual accommodation plan for our employees with disabilities.

## **Notice of Availability**

Our Multi-Year Accessibility Plan will be reviewed and updated once every five years. Copies of our plan are available upon request via the following contact methods.

- Email: [eerelations@ldry.com](mailto:eerelations@ldry.com)
- Phone: 713-850-1010
- Mail: 1510 West Loop South, Houston, TX 77027

Morton's will provide this document in an accessible format at no additional cost.