



STORE MANAGER

WHO WE ARE:

Alchemy isn't your typical cafe, and we like it that way. Inspired by making health and wellness more accessible, Alchemy prides itself on approachability. And not taking anything too seriously.

We view food environmentally, socially, and nutritionally and are committed to creating menus that reflect that. We recognize that food and nutrition issues are systemic and that if we can make even a small impact on the health and happiness of our nation, then that's a job well done. Our balanced approach to living a full life is evident in our equally progressive, fun, and wholesome menu.

We use Alchemy as a platform to bring people together and catalyze social change. Because food is meant to be shared. And what's life without donuts?

ROLE:

The Store Manager is in charge of managing the store, leading the team, and shaping the team dynamics. He/she must have strong yet humble leadership abilities, provide exceptional customer service, and exercise the ability to problem-solve. The Store Manager will develop team members with strong leadership potential to help build Alchemy's future.

He/she will employ culinary and managerial skills in order to play a critical role in maintaining and enhancing our customers' satisfaction. The Store Manager will work closely with the executive team to create meaningful relationships through leadership development, hospitality management, and community engagement. He/she must have a strong passion for people development, organization, communication, food, health, and most importantly, customer service.

RESPONSIBILITIES:

- Be a punctual, humble leader in creating and maintaining strong company culture
- Place orders based on inventory levels with respect to sales projections, catering, promotions, and seasonal changes
- Maintain waste and production logs and monitor weekly food cost controls
- Create schedules based on labor projections and plan ahead to ensure successful execution of Alchemy's operations with consideration of payroll reduction
- Oversee hiring, training initiatives, and performance management
- Create effective shift plans and advise team member line-up to achieve maximum efficiency and timeliness
- Understand each team member's motivation for being at Alchemy; identify team members who want to grow with us as leaders and train them accordingly
- Accommodate unique customer needs and preferences both in store and via email communications
- Comply with and enforce high health code standards and cleanliness in accordance with the Columbus Department of health. Ensure functionality of all equipment
- Lead management meetings to understand weekly and monthly initiatives. Communicate with Executive Team about critical notes and feedback regarding team morale and progress

QUALIFICATIONS:

- Handle yourself as a leader at all times
- Maintain a positive attitude and sense of humor. Motivate team to give their best.
- Exhibit excellent, timely communication (email, phone, etc.)
- Have a passion for serving wholesome food in a team environment
- Exhibit acute attention to detail and desire to always do the right thing
- Have a flexible work schedule including nights weekends and approximately 50 hours per week of work
- Understand all cooking methods, kitchen efficiency, equipment, procedures, and familiarity with industry's best practices.
- Exhibit accuracy and speed in problem-solving emergency situations

BENEFITS:

- Dynamic growth opportunities earned through hard work, success, and dedication
- Competitive compensation and medical/vision/dental health care benefits
- Complimentary shift meals
- Paid time off and flexible scheduling for lifestyle benefits
- 50% off at Alchemy + 25% off at all A&R restaurants
- 25% off Fitness Loft Membership

- An inclusive and collaborative work environment based in support, motivation and encouragement