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# HOTHOUSE

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17 March 2020

To our cherished HOTHOUSE Guests,

We are all navigating uncharted territory with no roadmap for exactly how we should be operating our business in this Covid-19 environment. What we can all agree on and understand is that the health and safety of our team members, customers, and our community is of the greatest importance

With all that we know based on guidance from our municipal, provincial and federal mandates, **we have made the difficult decision to close the HOTHOUSE until we feel it is safe to re-open.**

Of course, we wish we could continue to do business as normal, keeping our people working and continuing to offer hospitality to our guests. However, it is absolutely necessary that we do the responsible thing and keep people safe. Unfortunately, we must confront the reality that togetherness may be a threat to our health and safety at this time.

This story will continue to evolve and at some point, while we have no idea when this may be, we will be able to pick up where we left off. We are relying upon today's very difficult decision and the collective sacrifices of everyone on the team to put the HotHouse in the strongest possible position to do so.

We will continue to lead with our hearts and our minds. This is a dynamic situation and we know we will continue to have to adjust. We cannot wait until we can welcome you back with open arms!

Please take care and be good to one another.



John Watts  
President

