



This privacy policy sets out how The Oyster Inn uses and protects any information that you give The Oyster Inn when you use this website.

The Oyster Inn is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement

The Oyster Inn may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 8/3/21.

What we collect

We may collect the following information:

- name
- contact information including email address and phone numbers
- demographic information such as preferences for our services

What we do with the information we gather

We require this information to understand your needs/fulfill your booking requests/provide you with a better service and in particular for the following reasons:

Internal record keeping.

- We may use the information to improve our services/contact you about bookings.
- We may periodically send emails about special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

Use of cookies

We use third party cookies and other technologies for marketing and to gather website analytics. This information is sometimes used to tailor our marketing and communications to you.

We collect aggregated data via third party cookies and other technologies for remarketing, email distribution and gathering website analytics such as Google Analytics and Facebook pixels.

You can opt out of Google Analytics without affecting how you visit our site. For more information on opting out of being tracked by Google Analytics please [visit this page](#).

You can opt out of seeing online interest-based ads from Facebook by changing your preferences. Please [visit this page](#) for more information. You may turn off cookies at any time. Most browsers have a feature that allows the user to refuse cookies or issues a warning when cookies are being sent – check your browser's 'Help'. Turning off cookies will not affect your ability to use this site.

If you have any questions, please email:

Personal information we receive

We do, from time to time, collect aggregate browsing, site visit data and email addresses to customise our marketing and advertising.

However, we do collect personal details that you specifically enter onto our website through:

- The use of our booking form/registration/application forms
- Signing up to our email newsletter database
- Emailing us, for the purposes of:
 - providing feedback
 - requesting further information from The Oyster Inn

What we store this personal information for

We use the personal information we receive from you for the purposes for which you gave it to us and to tailor our communications to you. We cannot use this information for other purposes.

This personal information will be kept for as long as necessary to achieve the purpose for which it was collected.

How we store this personal information

Your personal information is dealt with according to the purpose for which it was received/you gave it to us. This means that potentially Oyster Inn employees may have access to your information, however, your privacy is maintained through an obligation upon all employees to respect the confidentiality of our visitors' personal information.

We also endeavour to protect your personal information through technical methods that prevent:

- unauthorised access
- improper use or disclosure
- unauthorised modification
- unlawful destruction or accidental loss.

Queries or comments

If you have any queries regarding our privacy policy or the personal information you have given to us then please contact info@theoysterinn.co.nz.